

Strathfield Sports Club Futsal Policy

Effective July 14, 2019

Terms and Conditions - Strathfield Sports Club Futsal Courts

General

Strathfield Sports Club (SSC) aims to provide a positive sporting environment for the benefit of all members of the community. SSC is committed to the health, welfare and well being of its players, supporters and families. SSC reserves the right to make price and policy changes without notice. Please be aware that SSC also reserves the right to reassign or cancel any court due to tournaments or event requirements. We will do our best to notify any affected booking as soon as we can. Prepaid court hire bookings take precedence over other bookings. It is the customer's responsibility to provide evidence of their booking.

Fees

Casual Court Hire Rates

- Before 5pm (MON-FRI) \$70 / Hour
- After 5 PM (MON-FRI) Weekend and Public Holiday \$100 / Hour

Court Information

- 2 All Weather Synthetic Grass Futsal Court

Booking Policies for Visitors

- Can book online 1 month in advance
- Payment must be made at time of booking.
- No refunds policy. Credit will be given for future bookings subject to cancellation policy.
- Please ensure you check for a booking confirmation via email and/or SMS, if you have not received anything within 1 hour, please contact SSC and ask for them to resend the confirmation or amend it if it is different to your booking.
- Booking Confirmation Number is essential for confirmation.

Requirements for Consideration for Permanent Bookings

- Minimum 3 months consecutive booking required
- Prior History of Futsal Booking at the SSC

- 1 Week Bond value equivalent to 1 week is required for securing the booking

Conditions for Permanent Bookings

- Guaranteed time slot is provide each week
- Rates are the same as casual court hire
- 1 week bond is required to secure the booking, if the bond is used to make payment for a booking then payment to restore the value to equivalent to one week's booking must be made at least 48 hours prior to your booking time otherwise permanent booking slot may be cancelled
- Only the primary and secondary contact can make changes to the booking
- it is the responsibility for the primary contact to ensure that their contact details are up to date, as any notification would be sent via SMS and/or email
- SSC can cancel the permanent arrangement at any time and refund of the bond would be provided upon cancellation notification
- Attendance rate of 90% per month is required , failure to do so may result to the cancellation for your permanent bookings

Wet Weather Policy

Wet Weather In the event of rain, you are required to contact SSC to find out if the courts are playable. The status of the courts as playable or unplayable will be determined by SSC staff only. If SSC deems the courts unplayable prior to the start or within the first twenty (20) minutes of your court booking, visitors would receive full credit to be used within 3 months.

As the Futsal Ground are an all weather court, unless the courts are flooded, hail or Lightning in the area, the courts are generally considered as playable. if it is outside these unplayable conditions, normal cancellation policy applies

Extreme Heat Policy

Extreme Heat Players may continue with their booking in extreme heat at their own risk. If requested, credit for a booking will be given to a visitor when the temperature is over 35°C at the time of the booking or within the first twenty (20) minutes of your court booking, visitors would receive SSC Credit to be used within 3 months.

Arrival Policy

- Arrival Policy Visitors must check in at the pro shop prior to playing on the court. Any charges is be paid prior to play
- If the pro shop is unattended, please check in at the club.
- Balls and Bibs are available at the pro shop for HIRE
 - They are free of charge, however Government Issued ID is required for HIRE and must be let at the pro shop (or at the club reception if PRO SHOP is unattended) for the duration of the HIRE
 - They must be returned back to the pro shop (or at the club reception if PRO SHOP is unattended) after the conclusion of the match failure to do so, fee would be incurred and payable by the person who booked the courts
 - Balls (\$20 INC) Each
 - Bibs (\$5 INC) Each

Cancellation Policy

Visitors

Twenty-four (24) hours' notice is required for any court cancellation. There is no refund for cancellation, however credit will be given to be used for a future booking if the required notice is given. Credits expire after three (3) months, and the credit cannot be extended.

Notice must also be provide in writing (Email or SMS would be sufficient)

Email it to Ivan@strathfieldsportsclub.com.au

SMS it to 0413568900

Important note : only the primary contact can alter or cancel the bookings

Permanent Bookings

Forty-Eight (48 Hour's notice is required for any court cancellation. There is no refund for cancellation, Bond used to secure the permanent booking would be used as payment if the required notice have not been given. Subsequently once used, you are required to top up the bond to the value of one session for your booking, in order to retain your permanent booking status.

Cancellation notice must be provided in writing (email or SMS would be sufficient)

Email it to Ivan@strathfieldsportsclub.com.au

SMS it to 0413568900

Important note : only the primary and secondary contact can alter or cancel the bookings

CODE OF CONDUCT

All customers, players and supporters at SSC have a responsibility to conduct themselves in an appropriate manner, consistent with the following Code of Conduct:

- Respect every player or supporter regardless of their gender, age, ability, cultural background or religion
- Play by the rules and encourage fair play
- Be respectful in dealings with officials, coaches, players and supporters
- Engage in positive behaviour
- Do not use abusive language
- Appropriate Futsal attire and suitable Futsal sports shoes must be worn when using the courts
- Be considerate of the safety and wellbeing of other players
- Respect the policies and practices of SSC.
- Any person who does not abide by this Code of Conduct can be asked to leave SSC
- SSC reserves the right to decline or cancel court hire bookings by players who have breached the code of conduct.

This Agreement shall be construed and enforced in accordance with the laws of the Commonwealth Australia, without regard to the conflict of laws provisions of such law. Any disputes in connection with this Agreement shall be resolved by arbitration. You specifically waive the right to participate in a representative capacity or as a member of any class of claimants pertaining to any claim. You understand that the arbitrator's decision will be final and binding, and that other rights that you may have if you went to court may not be available in arbitration. If any provision hereof is invalid or unenforceable in any jurisdiction, to the fullest extent permitted by law that provision shall be limited or eliminated to the minimum extent necessary so that this Agreement shall otherwise remain in full force and effect and enforceable in such jurisdiction, and shall be construed in order to carry out the intentions of this Agreement as nearly as possible. The invalidity or unenforceability of any provision hereof in one jurisdiction shall not affect the validity or enforceability of such provision in any other jurisdiction. Waiver of any rights by the Patriots on one or more occasions shall not constitute a waiver of any such right on any other occasion.